

## **March 2019: Annual Adverse Health Events Features Patient Story**

For the first time in its fifteen-year history, a patient story was featured in the [2019 Annual Adverse Health Events](#) publication. This is a meaningful step in bringing patient voices into the dialogue of safety improvement. MAPS was honored to work with Susan to support the sharing of her powerful story and healing journey. Please take a moment to read Susan's story in the report. You can also watch a video of Susan sharing her story on the Include Always website [here](#).