

# Fall NEWSLETTER

## NOTE FROM THE EXECUTIVE DIRECTOR

MAPS was created 23 years ago with the foundational premise that safety should be collaborative and never a place where competition occurred. Minnesota has led the nation by being the first state to track adverse events and advocating for patients and families as partners within the healthcare system. Today, MAPS is accelerating efforts to engage our community and convene our leaders to improve healthcare safety in our state and beyond. MAPS has many opportunities for you to partner with us as we work towards our mission of **SAFE CARE EVERYWHERE**. We warmly welcome you to read through our newsletter for ways you can join us in that mission. It will take all of us working together to make sure care is as safe as possible.

Best regards,

Heidi Holste

Help us Congratulate President and CEO of Care Providers of MN and Past Chair of MAPS, Patti Cullen on her well-deserved retirement! Patti has been one of the key leaders here at MAPS for the past 12 years and she will surely be missed. Thank you for your unwavering dedication to patient safety, our mission and 12 incredible years of service. We're sending you the best of wishes on your retirement! You have earned it and deserve to enjoy every minute of it!

**HAPPY  
RETIREMENT  
PATTI CULLEN!**



## ANNUAL PATIENT SAFETY CONFERENCE

The MAPS team is planning a special day for you and your teams to connect, learn and reimagine how to approach safety in new ways. We encourage you to invite your frontline colleagues and maybe even a patient partner to join you, knowing that safety is everyone's responsibility. Our event "Caring safely- it's a team sport" will be held in-person on November 30

MAPS is honored to announce that Kedar Mate, President, and CEO of the Institute for Healthcare Improvement will be opening our 2023 conference with initial remarks. You can listen to Kedar and Don Berwick on "[Turn on the Lights](#)", a thought-provoking podcast series of candid conversations about how the US healthcare system is working and not working. Continue scrolling down to read more about Kedar.



You don't want to miss the MAPS conference this year!

You can get more information about the events, agenda and speakers [here](#).

# SAFETY CONFERENCE

NOV 30, 2023

8:30 AM - 4:30 PM

Midland Hills  
Country Club -  
Roseville, MN

The MAPS team is planning a special day for you and your teams to connect, learn and reimagine how to approach safety in new ways. We encourage you to invite your frontline colleagues and maybe even a patient partner to join you, knowing that safety is everyone's responsibility.

Sign up today, tickets are **\$175.00** plus take advantage of our new **Buy 3 get 1 FREE\*** promo for you and your colleagues to enjoy the conference.

\*Buy 3 get 1 FREE is available for those looking to purchase four registrations for the conference only, please email [HHolste@mnpatientsafety.org](mailto:HHolste@mnpatientsafety.org) to utilize this awesome deal

[REGISTER FOR THE CONFERENCE HERE](#)

## OUR SPEAKERS



**Kedar Mate**



**Ronn Lehmann**



**Andrew Olson**



**Michelle Backes**

**PRE-  
CONFERENCE  
NETWORKING  
DINNER**

NOV 29, 2023

6:00 PM

DoubleTree by  
Hilton in Roseville,  
Minnesota

Join us for a Networking Dinner on Wednesday night. This is an opportunity to connect, share learnings and discuss effective approaches to quality and safety improvement in a smaller group setting. There will be an open mic to share your safety success stories...let's celebrate the wins together!

Dinner is limited to the first 50 that sign up, with a dinner fee of \$50.00 that includes buffet style dinner and (1) one drink ticket.

[\*\*REGISTER FOR DINNER HERE\*\*](#)

## MAPS STATEWIDE NETWORK OF PATIENT & FAMILY PARTNERS

MAPS engages patients, residents, and families to improve healthcare safety in our work, and helps to bring that voice and perspective to other collaborations to which we belong. We've just added a new page to our website highlighting our Patient & Family Partners who work hard every day to make a difference within the patient safety industry. This group meets once a month and organizations are welcome to attend the meetings to share their work or to use the network for harvesting patient stories or patient perspective on projects. MAPS is grateful for the dedication and hard work of these partners. This group and its members are available as a resource to health care organizations, for example, if you are seeking an informal focus group to test patient education or engagement materials or ideas, or would benefit from a patient story to use with board of directors or management team planning retreats.

If your organization is interested in accessing this group, please email [Lisa Juliar](mailto:Lisa.Juliar).



*Bill Adams*



*Candy Hanson*



*Christine Norton*



*Dan Berg*



*Darlene Hafner*



*Dave Scouler*



*Gary Bougie*



*Jennifer Kapel*



*John Ward*



*Susan Flannigan*

[VIEW ON OUR WEBSITE HERE](#)

## **GIVE TO THE MAX DAY**

Give to the Max Day is set for Thursday, November 16, 2023, for Individual Giving.

This annual event celebrates its 15th anniversary this year, bringing together thousands of Minnesota nonprofits and schools to raise millions of dollars for our communities. It's a day when generous Minnesotans contribute to the causes and organizations that matter most to them.

We kindly invite individuals and families to donate to MAPS during Give to the Max Day to support the prevention of medical error and advance safe care everywhere.

Be sure to watch our Facebook and LinkedIn pages for updates. On behalf of our board of directors and team, we hope you will individually support MAPS.

[DONATE HERE](#)

## **GEARING UP FOR THE ANNUAL MAPS CONTRIBUTION CAMPAIGN IN MID-NOVEMBER FOR ORGANIZATIONAL GIVING**

In December, we will be reaching out to ask organizations for a yearly contribution to MAPS. As we reflect over the last 22 years as an organization, we want to honor the amazing amount of hard work that has been done to improve safety in healthcare! Recently, it has been clear that safety work has come to a point where we may need to creatively imagine new ways of looking at and approaching this critical work. It will take all of us working together and MAPS is excited to be convening safety leaders, patient partners, healthcare professionals and other organizations as we strive towards our collective goal of safe care everywhere, for everyone!

MAPS is the only nonprofit organization in MN focused solely on reducing medical errors in healthcare delivery. Your organization's partnership and financial contribution make our mission of "Safe Care Everywhere" possible. A key contact in your organization will receive an email and letter request from MAPS. If you have any questions regarding how your organization supports MAPS, please contact [Heidi Holste](#), MAPS Executive Director, to learn more.

This message was sent to you by [MINNESOTA ALLIANCE FOR PATIENT SAFETY](#).

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