

# NEWSLETTER



It's Patient safety week March 10<sup>th</sup> - 16<sup>th</sup>

MAPS will be sharing opportunities for collaboration & education during Patient Safety Week on social media, please email [Lisa](#) or [Ashley](#) with opportunities you know of that we can share broadly!

## A NOTE FROM OUR PRESIDENT

The mission of MAPS is to work towards of goal of *safe care everywhere*. The centerpiece of our work relies on engagement of stakeholders, including patients, providers and the community. To that end, we have launched quarterly newsletters to help keep you apprised of our work together. I am proud to step into the role as Board Chair for MAPS for 2024. In my day job, I serve as the President and CEO of LeadingAge Minnesota, the state's largest association of senior care providers. LeadingAge Minnesota has long been supportive of and committed to the work of MAPS. When I am wearing my MAPS hat, I bring the perspective of the senior care sector, and a commitment to the core values of collaboration, courageous thinking and a spirit of optimism. For far too long, much of the work around patient safety and quality improvement has occurred in silos, driven by regulatory frameworks of various provider types. The work of MAPS is so important because it is uniquely positioned to convene discussions about patient safety across the *entire healthcare ecosystem*. It is through these discussions that we can break down barriers and develop a greater shared understanding to help drive positive change and shape the future of healthcare in Minnesota.

In this newsletter, you will see examples of the great work unfolding at MAPS:

- Meet MAPS' newest team member, Ashley Swansson, MA, BAN, RN, BC-NE, PHN! Ashley serves as Senior Safety Adviser for MAPS, and the creation of this position on our staff team marks a new era for our collaborative work.
- Learn about key takeaways from the MAPS 2023 safety conference, *Caring Safely: It's a team sport*.
- Save the Date! Registration is now open for MAPS 2024 Safety Conference, *Caring Safely II*.
- Hear from Lisa Juliar, MAPS Director of Patient and Family Engagement and her key learning from the IHI conference
- Reminder: Patient Safety Week is March 10-16<sup>th</sup>!

I challenge each of you to continue to actively engage in the work of MAPS to continue to collaborate and innovate in patient safety!

Best regards,

Kari Thurlow

President & CEO | LeadingAge Minnesota

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## **CARING SAFELY**

In November MAPS hosted our 1 st in-person safety conference since 2018 and the energy in the room was palpable! Over 100 people gathered to hear dynamic speakers focused on new ways of approaching safety, where everyone plays a unique role. Establishing trust, studying other industries, and learning from the people on the frontlines were key elements in the day. There was plenty of time to network and discuss how safety might improve as we all work together. We had many requests to host a 2024 conference and not wait our typical 2 years. We listened and our excited to announce that we will be hosting a yearly conference going forward. Thank you to all who made this day so special!





## WELCOME TO THE TEAM ASHLEY!

We are excited to announce a partnership with Ashley Swansson of Selah Health Consulting as MAPS first Senior Safety Adviser. Ashley will support work around diagnostic errors, Safety II principles as well as increasing opportunities for health care professionals to work together on patient safety in our state.

Her professional career has included service at the bedside in the pediatric intensive care unit as a registered nurse, non-directive play therapy through her graduate education, operations leadership in the spaces of peri anesthesia, adult acute & pediatric acute care, adjunct faculty teaching quality & safety to undergraduate nursing students, patient safety & now an independent consultant for early-stage startups, nonprofits, education & beyond. Nationally, Ashley was selected to serve a five-year term with ANCC on the Pediatric Content Expert Panel standard setting for the pediatric nursing board certification & is currently a board-certified nurse executive. Through the American Organization of Nurse Leaders (AONL), Ashley is a 2015 Nurse Manager Fellow as well as being selected as a 2020 AONL Young Professional Voice Honoree.

Ashley is known for her unrelenting focus on patient rights, including the right to safe care, through a strategic blend of evidenced based practice, safety science & psychology. She believes that equity, safety & health outcomes that honor the souls we serve are possible through radical humility, courage, transparency & collaboration. “MAPS has long been both a beacon of hope & a fearless challenger of status quo in healthcare. I am honored to serve the people of Minnesota in MAPS’s pursuit of zero preventable harm to those in need of, receiving & giving care” Ashley, Senior Safety Advisor for MAPS.





**CARING  
SAFELY II:  
PEDIATRICS TO  
GERIATRICS**

April 16th, 2024

9:00 AM - 1:00 PM

Virtual

Join us on April 16 from 9-1 for our 2024 virtual conference. We will go deeper into the themes of trust, co-design and safety excellence with tools, strategies, and success stories to equip you in your unique responsibility for caring safely. Please to go our [website](#) for more information and registration. We can't wait to see you!

**REGISTER FOR THE CONFERENCE HERE**

## CALL FOR PRESENTERS

If you or someone you know has had success improving patient safety in Minnesota, please consider applying this week to become a 2024 MAPS Safety Exemplar & share your story in 5 minutes or less during our virtual Spring conference [Caring Safely II](#). MAPS will accept applications on a rolling basis. The first round of selections will be from applications received by the end of patient safety week. If chosen you will have complimentary access to our Spring conference, a savings of \$150 as well as recognition on our website. Please send submissions to: [aswansson@mnpatientsafety.org](mailto:aswansson@mnpatientsafety.org)

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## MAPS STATEWIDE NETWORK OF SAFETY LEADERS

MAPS was created on the premise that we cannot compete in Safety. For the past year, MAPS has convened a group of safety leaders across 19 organizations to work together and address vexing issues that might be better solved through collaboration. We are excited to be publishing a commentary written by this group that addresses some of those issues and envisions a safer future for everyone. Stay tuned for more details during Patient Safety Week.

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## INSTITUTE OF HEALTHCARE IMPROVEMENT

Our Director of Patient and Family Engagement, Lisa Juliar, was able to attend the December 2023 forum in Orlando after receiving a full scholarship. The IHI Forum is a four-day conference focused on quality improvement in health care. There were over 3500 participants with multiple tracks. There were so many amazing presentations, and she was able to learn more about co-design, diagnostic failures and AI.



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OUR MOTIVATION

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"AT MAPS, *every* WEEK IS PATIENT  
SAFETY WEEK."

TO CONTINUE TO MAKE A DIFFERENCE, PLEASE CONTACT US TO SHARE YOUR  
SAFETY STORIES WITH US.

ASWANSSON@MNPATIENTSAFETY.ORG

Follow us on social media to stay connected!

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